



# SWITCH

# to

# TTCU

Switching financial institutions doesn't have to be a hassle — we're here to help!

## 1

### Become a TTCU Member

It's easy as 1, 2, 3!

1

Apply online.

2

Download the mobile app.

3

Enroll in online banking.

Once your new account is approved

**Did you know?**  
You can enroll completely from our mobile app!

## 2

### Transfer Direct Deposits

Provide your employer with your new direct deposit number. Here's how to find it:

- ✓ **Checking:** Navigate to 'Show Details' in the mobile app or the 'Account Details' tab in online banking. It's listed under 'Direct Deposit & Electronic Payments'.
- ✓ **Other accounts:** In the mobile app, tap 'Show Details'. It's listed under 'Account Number'. In online banking, it's listed directly under the account title.

## 3

### Set Up Bills and Transfers

Cancel ongoing payments in your old account and set them up with TTCU.

- ✓ Remember to update any automatic payments with your new TTCU debit card information.
- ✓ For members with checking accounts, **Bill Pay** is a free, helpful option for payments like utilities, city bills or streaming services. You can find it in the mobile app by tapping 'More' in the lower right corner. Then, tap 'Transfer & Pay' and 'Bill Pay'. In online banking, hover over 'Transfer & Pay' and click 'Bill Pay'.
- ✓ For loan or credit card payments, set up **transfers**.

## 4

### Close Your Old Account

Once you've verified that any other outstanding transactions have cleared, and your direct deposits and automatic payments are set up with TTCU, you're ready to close your old account completely.

## Congratulations! You've successfully switched to TTCU.

*If you have any questions, visit a branch or contact Member Relations at 1-800-234-8828 for assistance. Welcome to TTCU!*

Federally insured by NCUA

Membership eligibility required. Subject to credit approval. Message and data rates may apply from your wireless carrier. Some products and services may be subject to fees and restrictions. See credit union for complete details.